Sustainability Policy

One Great George Street
1 Great George Street,
Westminster, London SW1P 3AA

Policy owner: Head of Building Services / Senior Management Team Effective date: January 2027
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1. Purpose and Commitment

One Great George Street (OGGS) is committed to operating as a responsible, sustainable and socially conscious events venue.

As a historic Grade II listed building and a leading London venue for conferences, meetings, weddings, receptions and other events, we recognise our responsibility to minimise the environmental impact of our operations while creating positive outcomes for our clients, employees, suppliers and the wider community.

Our approach to sustainability is based on continual improvement. We will manage our resources responsibly, reduce waste and unnecessary consumption, encourage sustainable choices and work collaboratively with our clients, suppliers and employees.

We will maintain appropriate environmental objectives and targets, monitor our performance and review our progress regularly.

This policy supports our existing environmental commitments and our ambition to continually improve our sustainability performance.

2. Scope

This policy applies to the operation and management of One Great George Street and, where appropriate, the events hosted within the venue.

It covers:

· Energy and carbon management

· Water management

· Waste reduction and recycling

· Sustainable food and beverage

· Sustainable procurement

· Event production and materials

· Sustainable travel

· Cleaning and building operations

· Employee engagement

· Accessibility, inclusion and social responsibility

· Client and supplier engagement

· Monitoring, measurement and continual improvement

· Our commitment to achieving B-Corp Status

3. Energy and Carbon

We recognise that energy consumption is a significant contributor to the environmental impact of our operations.

OGGS will:

· Monitor electricity and gas consumption and identify opportunities for reduction.

· Use energy-efficient lighting and equipment wherever practicable.

· Maximise the use of natural daylight where appropriate.

· Use heating and cooling controls to avoid unnecessary energy consumption.

· Encourage event organisers and production teams to switch off lighting, AV and other equipment when not required.

· Consider energy efficiency when replacing equipment and investing in building services.

· Continue to source electricity from renewable sources where commercially and operationally appropriate and continue to reduce gas consumption

· Identify opportunities to reduce carbon emissions associated with our operations, events and supply chain.

We will use energy consumption data to identify areas for improvement and establish appropriate reduction targets as reliable baseline data becomes available.

4. Water Management

We are committed to reducing unnecessary water consumption throughout the building.

Our existing measures include water-efficient facilities, flow-reduction measures and an on-site water purification system supplying reusable glass bottles for meeting rooms.

OGGS will:

· Monitor water consumption where practical.

· Maintain and install water-saving equipment and fixtures where viable.

· Identify and address leaks or abnormal consumption promptly.

· Encourage responsible water use by employees, contractors and event organisers.

· Continue to use purified, reusable bottled water in preference to unnecessary single-use bottled water.

· Consider water efficiency when purchasing new equipment and undertaking building improvements.

5. Waste, Recycling and Resource Efficiency

Our objective is to prevent waste wherever possible and maximise reuse and recycling.

OGGS will:

· Apply the waste hierarchy, prioritising prevention, reduction, reuse and recycling.

· Provide appropriate waste-separation facilities throughout the venue and engage with partners who commit to sorting waste.

· Operate a “Zero to Landfill” policy.

· Continue to engage with our food recycling partner and wherever possible seek out “closed loop” recycling solutions.

· Continue to recycle materials including glass, metal, paper, cardboard, plastics and cooking oil where suitable collection services are available.

· Ensure hazardous waste, batteries and lighting equipment are handled and disposed of responsibly using energy recovery units such as SELCHP.

· Reduce unnecessary printing and paper consumption.

· Use electronic communications, digital event information and electronic documentation wherever practicable.

· Encourage clients to use reusable event collateral and signage.

· Work with suppliers and contractors to minimise packaging and unnecessary materials.

· Monitor waste streams and identify further opportunities for waste reduction and recycling.

Where waste cannot be recycled, we will seek appropriate recovery solutions and avoid landfill wherever practicable.

6. Sustainable Food and Beverage

As an events venue with an in-house catering operation, food and beverages are an important part of our sustainability programme.

We will seek to:

· Source seasonal and locally produced ingredients where practicable.

· Offer sustainable and plant-based food choices.

· Source responsibly produced meat, dairy, eggs and other ingredients.

· Support Fairtrade products where appropriate.

· Source seafood responsibly and support sustainable fisheries where possible.

· Minimise food waste through effective menu planning, forecasting and portion management.

· Identify appropriate opportunities for redistribution or responsible disposal of surplus food.

· Reduce unnecessary packaging associated with food and beverage operations.

· Work with clients to recommend lower-impact menu choices appropriate to their event.

We will continue to communicate sustainable food choices to clients and encourage event organisers to consider the environmental and social impacts of their catering requirements.

As part of our commitment to sustainable food and beverage we work alongside Klimato provide food carbon data which is kept across procurement systems and supplier files. Klimato turn this into accurate, audit-ready reporting with clarity, confidence, and ease. They measure food emissions automatically, report across Scope 1-3, track product carbon footprints, and reduce climate impact with labels customers can verify.

7. Sustainable Procurement and Supply Chain

We recognise that our sustainability performance is influenced by the products and services we purchase.

Where practicable, OGGS will:

· Consider and vet environmental and social responsibility when selecting suppliers.

· Prefer suppliers that demonstrate appropriate sustainability or CSR policies and practices.

· Consider local and ethical sourcing.

· Consider product durability, recyclability, energy efficiency and packaging when purchasing goods.

· Encourage suppliers to reduce transport emissions and unnecessary packaging.

· Consider environmental credentials when selecting cleaning products and services.

· Purchase energy-efficient office and operational equipment.

· Encourage key suppliers and contractors to work collaboratively with us on sustainability improvements.

· Use B-Corp accredited companies where appropriate and possible.

Sustainability considerations will be balanced with quality, safety, legal requirements, value for money and the operational needs of the venue.

8. Sustainable Events

We recognise that event organisers play an important role in reducing the environmental impact of events.

OGGS will support clients by providing practical guidance and sustainable event options.

We will encourage event organisers to:

· Promote public transport, walking and cycling to delegates.

· Use digital registration and electronic conference materials.

· Minimise single-use event collateral.

· Design signage and event materials so that they can be reused.

· Avoid unnecessary printed materials.

· Use electronic handouts wherever possible.

· Select sustainable catering options.

· Minimise unnecessary energy consumption.

· Switch off AV equipment and lighting when not required.

· Consider the environmental impact of event production and transportation.

· Report on event carbon emissions via Klimato.

Our sustainable meetings package will continue to provide clients with practical options including electronic communications, energy-conscious meeting rooms, purified on-site water, Fairtrade refreshments, waste separation, sustainable menu choices and in-house AV provision.

9. Sustainable Travel

OGGS benefits from excellent public transport connections in central London.

We will encourage employees, clients, delegates and visitors to consider lower-carbon travel options.

Event information will promote:

· London Underground and rail services.
· Bus services.
· Walking.
· Cycling and other active-travel options where appropriate.

Where practical, event organisers will be encouraged to provide delegates with clear public transport information before events.

OGGS is also committed to using electric vehicles for team member movement to and from work after hours.

10. Historic Building and Heritage

As a historic venue, sustainability must be considered alongside the responsible stewardship of our building and heritage.

We will seek to:

· Extend the useful life of existing building fabric, fixtures and equipment.

· Consider environmental impacts when undertaking maintenance, conservation and refurbishment.

· Prioritise preventative maintenance and responsible repair where appropriate.

· Consider the durability and environmental impact of materials used in conservation and building projects.

· Balance energy efficiency and environmental improvements with the preservation of the building's historic character and significance.

Sustainable conservation and responsible stewardship will form part of our long-term approach to managing the building.

11. People, Accessibility and Social Responsibility

Sustainability at OGGS extends beyond environmental performance.

We are committed to providing a safe, welcoming and inclusive environment for employees, clients, delegates and visitors.

We will:

· Support accessibility and inclusion across our venue and events.

· Treat employees, contractors, suppliers and clients fairly and respectfully.

· Promote safe working practices.

· Encourage employee participation in sustainability initiatives.

· Provide appropriate training and awareness for employees.

· Consider social and ethical factors when selecting suppliers.

· Engage positively with our local community and stakeholders.

· Encourage event organisers to consider accessibility, inclusion and social impact when planning events.

12. Employee Engagement

Our employees are central to the successful delivery of this policy.

OGGS will maintain an active Carbon Management Team to:

· Monitor sustainability action plans.

· Identify opportunities for improvement.

· Share good practice.

· Encourage employee participation.

· Support sustainability awareness and training.

· Review progress against agreed objectives and our overall carbon management plan.

· Progress our B-Corp accreditation.

Employees will be encouraged to suggest practical improvements and incorporate sustainability into their day-to-day responsibilities.

13. Client and Supplier Engagement

We recognise that meaningful sustainability improvements require collaboration.

OGGS will engage with clients and suppliers to:

· Communicate our sustainability expectations.

· Provide practical guidance for sustainable events.

· Encourage responsible purchasing and event production.

· Share relevant sustainability information.

· Identify opportunities for collaborative improvement.

· Respond to evolving client sustainability requirements where these are consistent with our operational capabilities.

We will seek to make sustainable choices straightforward and practical for event organisers.

14. Monitoring, Objectives and Continual Improvement

OGGS will maintain a programme of monitoring and continual improvement.

Where data is available, we will monitor relevant indicators including:

· Electricity consumption.

· Gas consumption.

· Water consumption.

· Total waste generated.

· Recycling and recovery rates.

· Food waste.

· Paper consumption.

· Sustainable procurement.

· Employee sustainability engagement.

· Client uptake of sustainable event options.

Annual objectives will be established and reviewed by the relevant management team.

Where appropriate, OGGS will publish or communicate progress to relevant stakeholders.

Targets will be reviewed annually to ensure they remain realistic, measurable and aligned with the venue's operational circumstances.

15. Governance and Responsibility

Overall responsibility for this policy rests with the OGGS management team, with operational responsibility delegated to appropriate departments and individuals.

All employees, contractors and relevant suppliers are expected to support the principles of this policy.

The policy will be:

· Communicated to employees.

· Made available to relevant clients, suppliers and stakeholders.

· Reviewed at least annually.

· Updated where significant changes occur in legislation, operations, client requirements or sustainability priorities.

OGGS will comply with all applicable environmental legislation and relevant codes of practice.

16. Our Commitment

One Great George Street is committed to making sustainability an integral part of how we operate, how we manage our historic building and how we deliver events for our clients.

We will continue to measure, improve and communicate our environmental and social performance, working with our employees, clients and suppliers to reduce our impact and create a more sustainable future for the venue and the even

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